



Derick Mildred

How to Escalate Your Support Request.



RESULTS
FORMULA

Linked



More Business

In this chapter you will learn.

1. How to escalate your request for support to a higher level within LinkedIn.
2. How to contact a LinkedIn Technical Escalation Specialists.
3. That you should only escalate your support request AFTER you have previously contacted General LinkedIn Support with No solution to your issue.

LinkedIn Technical Escalations Specialists are for technical issues that remain unresolved by LinkedIn General Support.

Expect to be asked if you have already contacted LinkedIn General Support regarding your particular issue.



How to Escalate Your LinkedIn Support Request.

1.) Go to Search and type in LinkedIn Technical Escalations Specialist.

Home My Network Jobs Messaging Notifications Me For Business Sales Nav

I Show You How to Use LinkedIn to Build, Grow & Scale Your Business!

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Show recruiters you're open to work — you control who sees this.
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Profile language
English

Public profile & URL
www.linkedin.com/in/derickmildred-linked-in-for-business-coach

Promoted

- ACMA** Corporate Outplacement
Assist former employees to get a "better job faster"...Australia wide
- Ad Image** Real Estate Certificate
Gain Property Management Skills. 100% Online at Cornell. Apply Now!
- CountHQ** CountHQ
Outsourcing Experts - Bookkeeping, Admin and Finance Function Specialists

People you may know
From your industry

- Dylan Tushar** Design at LinkedIn
[Connect](#)
- Nizamuddin Syed** Technical Services Manager, Automation at LinkedIn



How to Escalate Your LinkedIn Support Request.

The screenshot shows the LinkedIn search interface for the query "LinkedIn Technical Escalations". The top navigation bar includes Home, My Network (1), Jobs, Messaging, Notifications (25), Me, For Business, and Sales Nav (99+). Below the navigation bar are filter tabs: People, Posts, Jobs, Companies, Groups, Schools, Courses, Events, Products, Services, and All filters. The main content area is divided into three sections: "On this page" (People, Posts, More people), "People" (listing Karan Khosla, D L., and Britney L. with "See all people results" link), and "Posts" (showing a post by Laura Lee Heimann). A callout box on the left contains the text "2.) Click on 'See all people results'" with a line pointing to the link in the "People" section.

LinkedIn Technical Escalations €

Home My Network 1 Jobs Messaging Notifications 25 Me For Business Sales Nav 99+

People Posts Jobs Companies Groups Schools Courses Events Products Services All filters

On this page
People
Posts
More people

People
1st 2nd 3rd+

Karan Khosla • 2nd
Technical Escalations Specialist @LinkedIn
Bengaluru
Current: **Technical Escalations Specialist** at **LinkedIn** [Connect](#)

D L. • 3rd+
Technical Escalations Specialist at LinkedIn
County Dublin, Ireland
Past: **Technical Escalations Specialist (Fixed Contract)** at **LinkedIn** [Message](#)

Britney L. • 2nd
Technical Escalations Specialist @ LinkedIn | product...
Omaha, NE
Current: **Technical Escalations Specialist** at **LinkedIn**
917 followers • **AJ Wilcox, Paul LaCorte, and 1 other mutual connection** [Follow](#)

[See all people results](#)

Posts
From my network Past 24 hours Past week

Laura Lee Heimann • 3rd+ [+ Follow](#) ...
Adventure Lover. Knowledge Seeker. Always...
11mo •

I'm happy to share that I'm starting a new position as Technical Escalations Specialist 2 at LinkedIn! #linkedin

[Go to Sales Navigator](#)
12 more search filters available

Promoted

Certificate Send Digital Certificates
Zoom Plug-In to send digital certificates at the end of your webinars

CountHQ CountHQ
Outsourcing Experts - Bookkeeping, Admin and Finance Function Specialists

HBS Social Enterprise
Empower your nonprofit to fulfill its mission. Apply now.

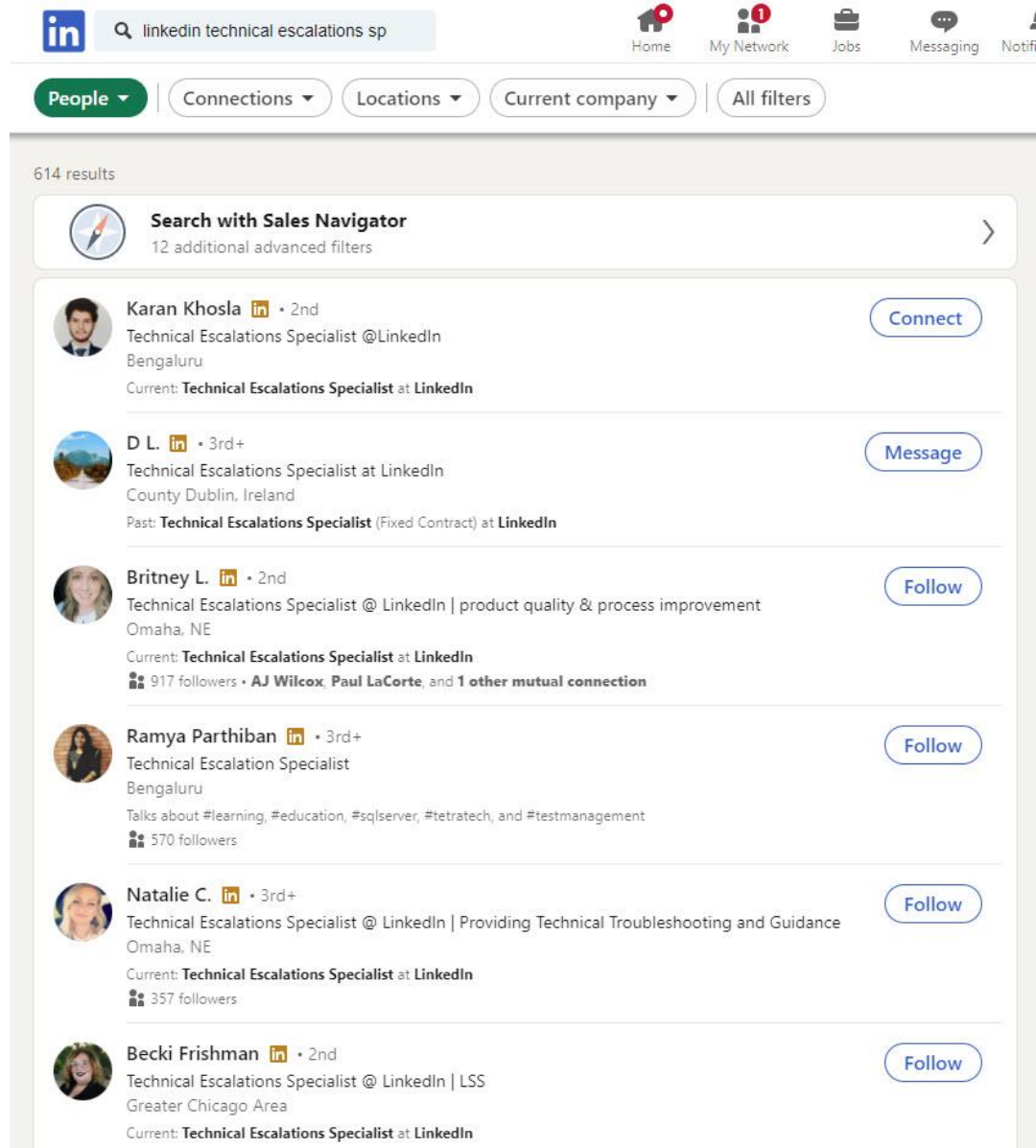
2.) Click on 'See all people results'

How to Escalate Your LinkedIn Support Request.

4.) Now you have access to a selection of people within LinkedIn who specialise in resolving escalated requests for support.

5.) Select one of the specialists listed and open their profile.

6.) Check if they are in a department related to your issue.



The screenshot shows the LinkedIn search interface for the query "linkedin technical escalations sp". The search results are filtered to show 614 results. The top result is "Search with Sales Navigator" with 12 additional advanced filters. Below this, a list of six specialists is displayed, each with a profile picture, name, LinkedIn icon, and a button to interact with their profile (Connect, Message, or Follow).


Name	Distance	Current Role	Location	Interaction
Karan Khosla	• 2nd	Technical Escalations Specialist @LinkedIn	Bengaluru	Connect
D L.	• 3rd+	Technical Escalations Specialist at LinkedIn	County Dublin, Ireland	Message
Britney L.	• 2nd	Technical Escalations Specialist @ LinkedIn product quality & process improvement	Omaha, NE	Follow
Ramya Parthiban	• 3rd+	Technical Escalation Specialist	Bengaluru	Follow
Natalie C.	• 3rd+	Technical Escalations Specialist @ LinkedIn Providing Technical Troubleshooting and Guidance	Omaha, NE	Follow
Becki Frishman	• 2nd	Technical Escalations Specialist @ LinkedIn LSS	Greater Chicago Area	Follow



How to Escalate Your LinkedIn Support Request.

7.) Send them an InMail that describes your issue.
Try to be specific because you only have 2000 characters for your InMail.

New InMail message ✕

 Online Advertising. Product Technical Operations at LinkedIn

Write a message

■ PREMIUM Free message

[Send](#)



A Quick Re-Cap.

After watching this video you should understand more about

1. PLEASE first try to resolve your issue by contacting LinkedIn General Support, Escalated Support will only help you if you have previously contacted General Support.
2. How to escalate your support request.
3. Escalated Technical Support Specialists are for unresolved issues.



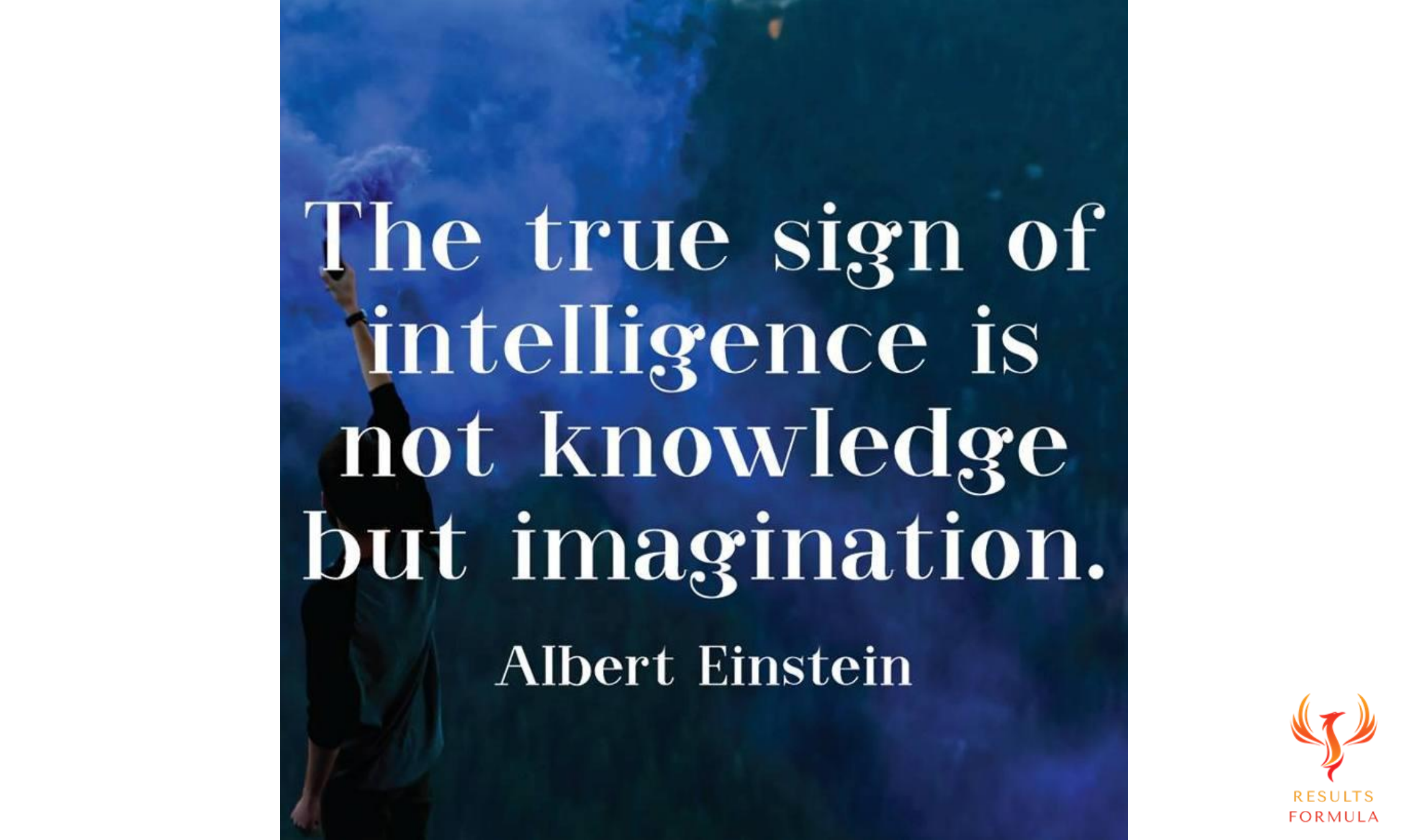
Your Objective.

If your 'General Support Request' is unresolved, you can escalate it by contacting one of the LinkedIn Technical Escalations Specialists.

I hope you get your Escalated 'Support Request'
with LinkedIn resolved!



RESULTS
FORMULA

A person in silhouette is shown from the back, standing against a dark blue, starry night sky. The person's right arm is raised, holding a glowing purple, ethereal object. The overall mood is contemplative and aspirational.

The true sign of
intelligence is
not knowledge
but imagination.

Albert Einstein



RESULTS
FORMULA

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